**Homerton Early Years Centre - Terms and Conditions from September 2022**

**General Information for all Children**

In order to provide the best possible childcare, Homerton Early Years Centre works in partnership with parents. To comply with legislation and provide efficient levels of care, it is necessary to implement certain operating standards. We have endeavored to keep the following to the absolute minimum and to ensure that they are fair to both parents/carers and service provider.

**Collection**

You must introduce the Centre staff to everyone who will collect your child. If another person is to collect your child, please inform a member of staff upon arrival and ensure this is noted. If for reasons beyond your control this is not possible, please inform us as soon as possible. Our staff will not release children, other than to the designated parents/carers, without authorization and identification. Children will not be released to anyone under 16 years of age.

**Medical/Health Information**

Sicknesses and diseases are required to be reported to the Centre and a period of absence observed as per the Sickness Policy (available to all parents in the Centre’s office and on the website). Medication will be administered to children at the Centre as per the Medicine Policy and accidents occurring at the Centre will be recorded and treated as per the First Aid Policy. The Centre is required to be notified of any accidents/incidents that occur at home to ensure that side effects can be treated and monitored appropriately.

We do not supply nappies for those children requiring them.

**Absences and Sickness**

Due to staffing and expenses, your child will be charged if your child is sick or absent for any reason.

**Opening Times and Closures**

Owlets is open Monday to Friday from 3.45 pm – 5.45pm during term time, Monday to Friday 9am – 5pm holiday times, approximately 46 weeks a year. The Nest is open Monday – Friday 9.00am – 4.00pm term times. Children in the Nest join with Owlets for the late session; 4.00 – 5.45 and are together for the Holiday club. Children in the nursery join the children in the Nest for breakfast from 8.00am. There is an option for Nursery children to extend the beginning of the week provision to a lunch and afternoon session on a Wednesday, please ask at the office.

**PLACES IN THE SCHOOL HOLIDAYS MUST BE BOOKED SEPARATELY.**

**Fees – Homerton Early Years Centre**

**A deposit of 2 weeks fees is required for fee-paying children. This deposit will be refunded in full at the end of a child’s time in the Nursery or The Nest unless there are outstanding fees payable, in which case it will be used to offset any outstanding balance. For those children who are attending the 30-hour class we ask for a deposit of £100. For Holiday club fees – please see below. Your deposit is nonrefundable if your child does not take up the place once the contract has been signed.**

Fees are invoiced on a monthly basis. Once your child has been attending the Centre for more than three weeks you will be charged for your full weeks sessions as detailed on your signed contract. Invoices are adjusted for any Bank Holidays or Centre closures and are payable in **advance.** Payment method is by bank transfer (bank sort code 52-10-46, account number 25740938 (please put your child’s name as the reference) must be paid within 7 working days. We also accept employer childcare vouchers.

To retain a place, full fees are payable during a child’s absences due to sickness or holidays taken in term time. This excludes Bank Holidays and when the Centre is closed. Fees are payable in advance and falling into arrears with payment will place your child’s place at risk. If agreement cannot be reached concerning prompt payment of arrears your child’s place may be terminated with immediate effect.

Fees are reviewed annually and at least one month’s notice will be given of changes in fees.

**HOLIDAY CLUB**

We run an all-day (9am – 5pm) or half-day (9am – 1pm and 1pm – 5 pm) holiday club. Only children who are already at Homerton can book into the Holiday Club. Where space is available, we can offer places to children who have been at Homerton and are now at school, up to the age of eight years old. In special circumstances, if places are available, children who attend the other maintained nurseries in Cambridge or children that are known to us may apply for a place. Children must be booked into the holiday club. Please book with Melody Wright at owlets@homerton.cambs.sch.uk. Holiday club quickly becomes full!

**Fees/Payment Holiday Club**

Fees for Holiday club must be paid in advance and fees for summer holiday club must be paid two weeks before the end of the school summer term. Please be aware fees are non-refundable.

**Cancellation/Changes to Sessions**

**One term’s** notice is required to cancel sessions. Requests for additional sessions on a permanent basis or to swap session days can commence with immediate effect if availability allows. All cancellations or requests for permanent changes are required in writing.

**Late Collection**

If you are late collecting your child you will be charged £5.00 per 5 minutes. If your child is given an afternoon tea, then a charge of £17.50 will be invoiced. These charges are imposed at the discretion of the Head of Centre.

**Modification of Terms and Conditions**

Homerton Early Years Centre reserves the right to amend its Terms and Conditions at any time. Such changes will be notified to parents in writing and will supersede all preceding Terms and Conditions.

**Breakfast and Owlets - Casual Bookings**

You will be able to book your child in for one-off sessions if there is space on the day. Places cannot be guaranteed and will be given on a first come first served basis. Cancellations will incur a charge.

**Employer Childcare Vouchers**

We accept childcare vouchers from employees; please check at the office to find out if we are registered with your employer.